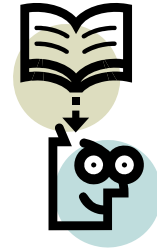


## Great Resources for Facility Design and Improvement



By attending to the details in your office environment and equipment, you can help make your services impressively patient and family-friendly. These resources can help you go beyond the basics.

- Accommodations for people who are obese: **The Office Environment: Primer for Physicians**; American Medical Association and the Robert Wood Johnson Foundation; November 2003
- O’Keeffe J, **Creating a Senior Friendly Environment**; Regional Geriatric Assessment Program of Ottawa
- Tsomides CL, *Facility design with the elderly in mind*. *J. Ambulatory Care Management*; 1990; 13(2):59-67